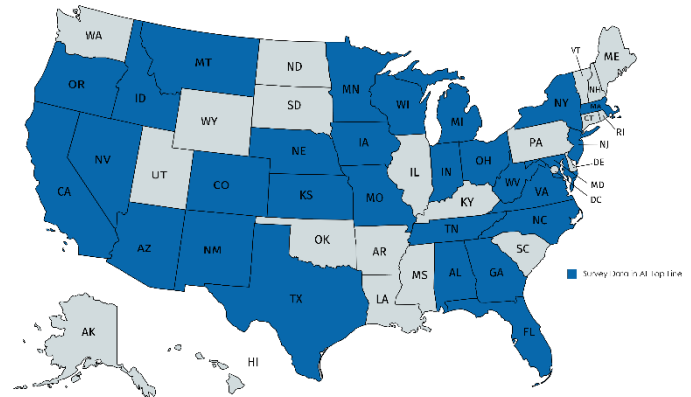


Survey Data Added to Your AL Top-Line for Select States Starting in 2019-Q4

Starting with 2019-Q4’s release and through a partnership with CarePrepare™ (<https://www.careprepare.com/>), community-level state survey data for 29 states is on the AL Top-Line.

Currently, only AHCA/NCAL member communities in the states highlighted in the map on the right will see survey data collected by CarePrepare™. We are working together to get data from more states in the coming quarters.

States with Survey Data in AL Top-Line



State Survey Data Compiled and Meaningfully Categorized by CarePrepare™

The process of getting survey inspection data varies for every state. CarePrepare™ has meticulously gone through the process of pulling data from available state regulatory websites and submitting data requests from state agencies to compile the raw data. CarePrepare™ then systematically classifies the raw survey findings into the main and sub-categories described below to allow for a meaningful understanding of performance within the state.

Table of Categories and Sub-Categories for Survey Deficiencies

Category	Sub-Category
Administration	Animals on Premises, Contracts, Emergency Preparedness, General, Licensure, Recordkeeping, Refunds, Reporting
Dietary	Contracted Food Service, Dietary Standards, Food Hygiene, General
Facility Environmental	Bathrooms, Environment, Infection Control, Sanitation, Housekeeping, Physical Plant, Resident Rooms
Life Safety	Emergency Services and Procedures, General, Safe/Functional/Sanitary/Comfortable Environment
Quality of Care	Abuse Neglect, Admission Requirements, Assessment, Care Plans, Change Of Condition, Confidentiality, Coordination Of Care, Disclosure, Documentation, Employee Health, General, Infection Prevention And Control, Informed Consent, Level Of Care, Medical Services, Medication/Treatment Requirements, Nursing Services, Pharmacy Services, Physician Examination, Physician Notification, Physician Orders, Physician Services, Policies And Procedures, Quality Assurance, Resident Care, Resident Retention, Resident Safety, Residents Rights, Restraints, Risk Management, Services Provided, Social Services
Resident Satisfaction	Activities of Daily Living, Congregate Care, Social and Leisure Activities

Category	Sub-Category
Staff Training	Administration, General, Hiring, Qualified Staff, Staffing Levels, Training
Other	General, Training, Transportation

Frequently Asked Questions

- Can I get survey data on communities I do not own or operate?
 - Yes, but only through CarePrepare™. Contact them through their website <https://www.careprepare.com/>
- How recent is the data? And how much historical data is there?
 - It varies by state, because the process to collect the data varies by state. In the AL Top-Line, we provide the three most recent standard and complaint surveys at the community-level as far back as 2015. The state average is only available for the most recent standard and complaint survey cycle.
- How often will the survey data be updated?
 - We will be doing quarterly updates of the data in the AL Top-Line. Some communities may not see a change in their data at every update depending on the process of getting data from that particular state or because no newer surveys were conducted.
- There is only counts of survey deficiencies by category in the AL Top-Line. Can I get more detailed information about the survey deficiencies?
 - We will continuously try to improve the information provided in the AL Top-Line, but you should work directly with CarePrepare™ to get the most amount of control of the data. Contact them through their website <https://www.careprepare.com/>