



Reed Mick

Dr. Mick is a Senior Manager with RMA's Consultant and Business Advisory Group. He has 20 years of experience working with senior executive leaders in the government, private, and non-profit sectors in all facets of organizational improvement, including the facilitation of large-scale organizational effectiveness and efficiency initiatives. Dr. Mick's primary consultation experience is working with senior leaders in the areas of executive leadership development and organizational change management services. His expertise includes a variety of strategic advisory services in the areas of strategy development and deployment, alignment of leadership and organizational systems, continuous process improvement using Lean and Six Sigma, strategic metrics and measurement systems, and organizational assessments using the Malcolm Baldrige Criteria for Performance Excellence. Dr. Mick is actively involved with several quality programs including serving as a Baldrige Judge with the Performance Excellence Network (PEN), a Judge with the American Health Care Association (AHCA) and National Center for Assisted Living (NCAL), and a senior advisor for the Army Baldrige Recognition Program. He served seven years as an examiner with the Baldrige National Quality Award. Dr. Mick is retired from the U.S. Army with 24 years of military service.