

This year's Quality Summit features educational sessions aligned with the seven categories of the Baldrige Criteria for Performance Excellence, the foundation of the AHCA/NCAL National Quality Award Program. The seven criteria offer a comprehensive framework that helps organizations concentrate on the core drivers of organizational excellence. By addressing these key areas, organizations can enhance their competitiveness, drive innovation, and achieve sustainable success. They also align closely with the elements of CMS's Quality Assurance/Performance Improvement (QAPI) program, a regulatory requirement for all CMS-certified nursing facilities.

