Quality Award Board Member



Paul Grizzell

Paul Grizzell has been involved with Baldrige-based performance excellence since 1997. Paul has been an AHCA/NCAL Quality Award Judge since 2013 and is a Silver and Gold Examiner Trainer. He is the President of Core Values Partners, Inc., which helps organizations focus, align, and *accelerate* their improvement efforts using the Criteria of the Baldrige Framework for Performance Excellence, the Chin Quality Award, and the European Foundation for Quality Management (EFQM).

Paul is a Master Examiner on the Department of Commerce Malcolm Baldrige National Quality Award Board of Examiners and an Advisor and Assessor for the European Quality Award. Paul is the only person to have these two qualifications, demonstrating his commitment to global performance excellence. He is a senior member of the American Society for Quality and is a frequent keynote speaker at performance excellence conferences.

Paul's international experience includes serving as the Foreign Evaluation Expert and a member of the Academic Committee for the China Association for Quality (CAQ). He has provided guidance to site visit teams and assisted CAQ in aligning their work with other global performance excellence organizations. Paul has delivered performance excellence keynote addresses in Saudi Arabia, India, China, and Thailand. He also serves as the Performance Excellence Partner with ASQ China and ASQ India.

Paul is co-author with Mark Blazey of *Insights to Performance Excellence, An Inside Look at the Baldrige Award Criteria*, published by the American Society for Quality.