



Gary Floss

Gary Floss has held quality executive positions with Control Data (now Ceridian), Medtronic, and Marvin Windows and Doors and recently retired after 21 years teaching Strategic Quality Management in the School of Engineering graduate program as an adjunct professor at the University of St. Thomas, St. Paul, MN. He is serving in his 31st year on the Baldrige Board of Examiners and is a past chair of the Panel of Judges for the Board. He serves as a trainer, judge, and examiner for the Baldrige-based American Health Care Association (long-term care) quality awards and has served as a judge for the Performance Excellence Network, the Army Communities of Excellence program, and as an examiner for the Asia-Pacific Quality Award program. He also served as a facilitator/assessor with the Veritas Institute (affiliated with the University of St. Thomas School of Business), which uses the Baldrige model to assess catholic hospitals against the six principles of the Catholic Identity Matrix. He serves as a mentor for the Central Minnesota Community of Excellence, a Baldrige-based community improvement initiative. Trained as an electrical engineer, he held technical, consultant, and management positions in multiple functional areas in his professional career with Control Data.