



# Multi-facility Support Plan (MSP)

A service brought to you by the AHCA/NCAL National Quality Award Program

## The Plan

The Multi-facility Support Plan (MSP) is a newer resource to assist organizations submitting 15 or more applications in an application cycle.

MSP participants will have the option to engage in the following services:

- A welcome meeting with a Quality Award team member
- An orientation call for corporate account administrators and/or center level administrators
- Assistance in ensuring corporate and center level contacts are set up in the Quality Award Portal
- Dedicated time with a Quality Award team member to efficiently submit payments
- Ongoing access to and support from the Quality Award team
- Post-application deadline and notification day reports

## Timeline

Organizations submitting 15 or more applications for the 2025 cycle are encouraged to sign up to participate in the Multi-facility Support Plan. The deadline to sign up is October 11, 2024.

## Sign-up

Complete this brief [survey](#) and reserve your spot!

## Questions

Is your organization interested in participating in the Multi-facility Support Plan but would like additional information? Please contact the Quality Award team at [qualityaward@ahca.org](mailto:qualityaward@ahca.org) with questions or concerns.