

The Quality Award Portal: Logging In

This guide aims to help you log into the [Quality Award Portal](#). If you have any questions, please contact the Quality Award team at qualityaward@ahca.org.


1. Navigate to the [Quality Award Portal](#) webpage.
2. Confirm that you are on the following login page.

AHCA
AMERICAN HEALTH CARE ASSOCIATION

NCAL
NATIONAL CENTER FOR ASSISTED LIVING

Welcome to the AHCA/NCAL National Quality Award Program Portal

The [AHCA/NCAL National Quality Award Program](#) provides a pathway for long term and post-acute care providers to journey towards performance excellence through the application for and receipt of three progressive levels of awards: Bronze, Silver, and Gold.



APPLICANTS

Login to view, write, and submit your Quality Award Applications.

EXAMINERS

Login to submit an Examiner application and review applications once selected.

Login

Email:

Password:

Login



**Note the username and password for this site is different than that for the AHCA/NCAL website. Please follow the instructions below to get your login credentials.*

Are you a first-time user **with** an existing AHCA/NCAL user account **OR** a returning user and need password help?

1. Click [here](#), to enter your email address, retrieve or reset your password.


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3. If you already have an AHCA/NCAL user account, click on the link shown below to retrieve a password.



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[Click here!](#)

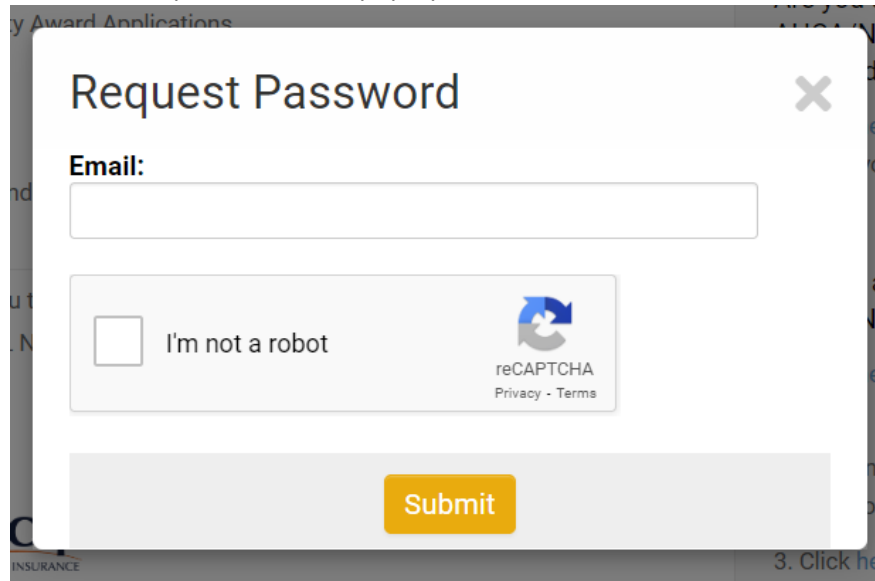
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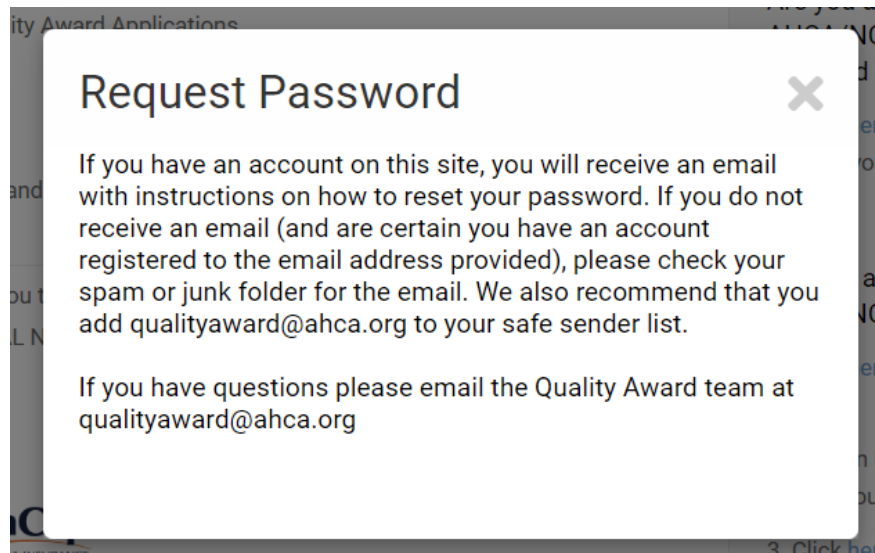
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4. Type your email address into the Request Password pop-up.



A screenshot of a 'Request Password' pop-up window. The window has a title bar with a close button (X). Below the title, there is a label 'Email:' followed by a text input field. Below the input field, there is a checkbox labeled 'I'm not a robot' and a reCAPTCHA logo with links for 'Privacy' and 'Terms'. At the bottom of the form is a yellow 'Submit' button.



A screenshot of the same 'Request Password' pop-up window, but with instructional text instead of the input fields. The text reads: 'If you have an account on this site, you will receive an email with instructions on how to reset your password. If you do not receive an email (and are certain you have an account registered to the email address provided), please check your spam or junk folder for the email. We also recommend that you add qualityaward@ahca.org to your safe sender list.' Below this, it says: 'If you have questions please email the Quality Award team at qualityaward@ahca.org'.

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5. You will receive an email titled **AHCA/NCAL National Quality Award Portal Password**; follow the instructions in the email.

AHCA/NCAL National Quality Award Portal Password  Inbox x



donotreply@smartsimple.com

to me ▼

Dear [REDACTED]

Your username for the Quality Award Portal is [REDACTED]

Please use this [link](#) to create or reset your password. Note, you will be taken to a page that says SmartSimple Activation.

If you have any questions, contact the Quality Award team at qualityaward@ahca.org.

Best, AHCA/NCAL National Quality Award Program Staff

SmartSimple Account Activation

New Password:

Confirm Password:

Policy:

Minimum Characters - 6

☐

I'm not a robot



reCAPTCHA
[Privacy](#) - [Terms](#)

Submit

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If you don't already have an existing AHCA/NCAL user account, you will need to first create one by going [here](#). Once you create your AHCA/NCAL user account, you will need to wait an hour and then complete steps 3-5 above.



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We would like to extend a special thank you to our sponsors, NRC Health, HealthCap, and First Quality for their continued support of AHCA/NCAL National Quality Award program and for placing value in the importance of quality care.



Click Here!

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1. Click [here](#), to enter your email address, retrieve or reset your password.

Are you a first-time user **without** an existing AHCA/NCAL user account?

1. Click [here](#), to create an AHCA/NCAL user account.
2. Wait an hour after you create your AHCA/NCAL user account.
3. Click [here](#), to enter your email address, retrieve your password.

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