WHAT IS THE AHCA/NCAL NATIONAL QUALITY AWARD PROGRAM?

The AHCA/NCAL National Quality Award Program recognizes long term and post-acute care organizations across the nation for quality. Based on the Baldrige Performance Excellence Framework, a nationally recognized method for improving business performance, the Program sets levels for quality and excellence. The Program has three levels of awards: Bronze – Commitment to Quality, Silver – Achievement in Quality, and Gold – Excellence in Quality, each of which set progressively higher standards for performance. By moving through the three award levels, organizations will improve the quality of the care and services they provide.

WHY SHOULD MY ORGANIZATION APPLY?

Performance Improvement
The Program provides a proven framework that organizations can use to make improvements in any clinical, quality or other operational outcome area.

Superior Outcomes
Research shows that Silver and Gold recipients have superior performance in key quality outcome areas such as 30-day hospital readmission, off-label use of antipsychotics, Five-Star ratings, occupancy rate and operating margin.

Regulatory Demands
The Program criteria prepares providers for regulatory demands such as CMS’ Quality Assurance/Performance Improvement (QAPI) requirements and the Medicare and Medicaid Requirements of Participation (RoP).

Team Engagement
Bring your team together for one common goal. The application process serves as a team building activity to engage staff across all levels of your organization.

Recognition
The AHCA/NCAL National Quality Award provides, external acknowledgement of high performing centers – the perfect information to share with your hospitals, stakeholders and referral partners.

FOR MORE INFORMATION
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