

HIGHLIGHTS FROM THE 2012 QUALITY REPORT

Growth of short-term skilled rehabilitation



The type of care provided by skilled nursing facilities has **changed**.



Of the **3.7 million** individuals who received care in a nursing facility in 2009, only **23%** resided in the facility for a year, while **77%** were admitted for short-term rehabilitation.



As a result of this shift, both the **range of services** provided to individuals in skilled nursing facilities and their **acuity of illness** has **significantly increased** over time.

Improvements in quality across spectrum of measures



On average, individuals are receiving **more time with nurses** on a daily basis, while nursing staff turnover continues to decrease.



The number of skilled nursing facilities with **deficiency-free surveys** has steadily **increased**.



Overall **customer satisfaction remains high**, with short-stay patients' satisfaction increasing to 87%.

The Five-Star Rating System

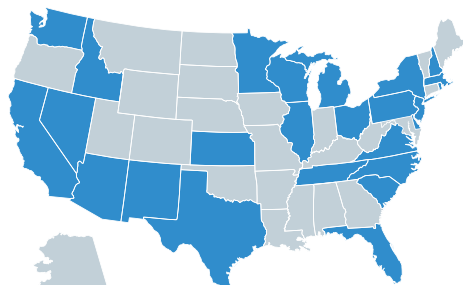
43%

The number of facilities receiving a rating of **four or five stars** has steadily increased to **43 percent**.

The number of facilities receiving a **one or two star** rating has correspondingly **decreased**.

These results stem from an **increase in staffing** levels and **improvement in quality measures**.

Looking Ahead



Reimbursement trends for both Medicare and Medicaid have begun to shift from payments based on volume and type of services provided to payments based on outcomes and quality.

12 AHCA state affiliates operating value-based purchasing arrangements in 2012

26 states will have some form of Medicaid managed long term care by 2014



Scan the QR code or visit <http://www.ahcancal.org/qualityreport> to view the full 2012 Quality Report.