Advancing Excellence, Quality First, and NHQI

**Advancing Excellence**

Campaign Goals

1. Reduce high-risk pressure ulcers
2. Reduce daily physical restraint use
3. Improve pain mgmt for longer term residents
4. Improve pain mgmt for short stay residents
5. Establish targets for quality improvement
6. Assess resident/family satisfaction
7. Increase staff retention
8. Improve consistent assignment of nursing home staff

**AHCA’s Quality First Initiative**

Expected Outcomes

- Improvement in compliance with federal regulations
- High consumer satisfaction survey rates
- Progress in the quality of clinical outcomes and prevention of abuse and neglect
- Progress in promoting financial integrity and preventing fraud
- Improvement in employee retention and turnover rates
- Improvement in all CMS Quality Improvement measures

**CMS’ Nursing Home Quality Initiative**

8th Scope of Work

- Improvement in performance on the clinical topics of:
  - Restraint use
  - High risk pressure ulcers
  - Chronic pain
  - Depression
- Setting targets for improvement (NH Star Site)
- Improvement in organizational culture:
  - Reduction in turnover
  - Improved customer satisfaction