

2018

Sunrise of Gurnee



Gurnee, Illinois

Alzheimer's and Memory Care
Assisted Living Community

Mission

To champion quality of life for all seniors.

Numbers

58 Residents
79 Staff members

Contact

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The Journey to Gold

Preparing the Gold application helped Sunrise of Gurnee's community embrace a systematic, evidence-based approach to person-centered care. The collaboration and exchange of critical information across departments enabled it to identify ways to help enhance quality outcomes. Collecting the various success stories cited in its Gold application also strengthened the team's pride in the achievement and difference they have made in the lives of its residents.



Highlights

- **Employee Retention:** Sunrise of Gurnee has increased their team member retention throughout their quality journey.
- **Career Development:** Since 2013, Sunrise of Gurnee has demonstrated its commitment to staff development through the promotion of many team members within Sunrise Senior Living.
- **National Recognition:** Since earning the Bronze Quality Award in 2015, Sunrise of Gurnee has achieved two important milestones. The community was one of the first four Sunrise communities to achieve Silver in 2016, and one of the first two assisted living communities nationwide to achieve Gold.
- **Employee Engagement:** According to internal metrics, Sunrise of Gurnee has achieved a remarkable team member engagement score.
- **Community Culture:** Sunrise of Gurnee implemented a buddy system for team members, which has increased engagement and morale, contributing to the overall positive culture of its community.
- **Quality Care:** As a result of its consistent, quality care, Sunrise of Gurnee has achieved a reduction in its hospital readmission rate.