



AHCA Quality Initiative Progress (as of December 14, 2017)

ORGANIZATIONAL SUCCESS

Staff Stability

- **Goal:** Decrease turnover rates among nursing staff (RN, LPN/LVN, CNA/LNA) by 15% or achieve/maintain at or less than 40% by March 2018
- **Progress:** As of October 2017*, 8.1% of members have achieved a nursing turnover rate at or below 40%. For more information, click [here](#).

Customer Satisfaction

- **Goal:** At least 25% of members will measure and report long-stay resident and family satisfaction and/or short-stay satisfaction using the Core-Q survey by March 2018
- **Progress:** As of October 2017*, 18.7% of members have achieved this goal. For more information, click [here](#).

Unintended Health Care Outcomes

- **Goal:** Reducing the number of unintended health care outcomes by March 2018.
- **Progress:** This measure is under development. For resources on reducing unintended health care outcomes, click [here](#).

() the latest data as of December 2017*

SHORT-STAY/POST-ACUTE CARE

Hospital Readmissions

- **Goal:** Safely reduce the number of hospital readmissions within 30 days during a skilled nursing center stay by an additional 15% or achieve and maintain a low rate of 10% by March 2018.
- **Progress:** As of March 2017*, 22.2% of members centers have achieved a 30% reduction in hospital readmissions or achieved a rehospitalization rate below 10%. For more data and resources, click [here](#).
 - Unlike the readmissions measure on Nursing Home Compare, which only includes Medicare Fee-For-Service (FFS), the PointRight® Pro 30™ measure AHCA uses to track progress includes everyone admitted to a SNF regardless of payer.

Average 30-Day Risk-Adjusted Readmissions Rate in SNFs (Measure: PointRight® Pro 30™)

Quarter	National Average Rate	Member Average Rate	Non-Member Average Rate
2011 Q4	19.0	19.1	18.7
2012 Q1	18.8	18.9	18.5
2012 Q2	18.6	18.7	18.3
2012 Q3	18.4	18.6	18.1
2012 Q4	18.2	18.4	17.9
2013 Q1	18.1	18.2	17.7
2013 Q2	17.9	18.1	17.6
2013 Q3	17.8	18.0	17.5
2013 Q4	18.0	18.1	17.7
2014 Q1	17.8	18.0	17.5
2014 Q2	17.8	17.9	17.4
2014 Q3	17.7	17.9	17.4
2014 Q4	17.7	17.9	17.4
2015 Q1	17.7	17.8	17.3
2015 Q2	17.6	17.7	17.3
2015 Q3	17.5	17.6	17.2
2015 Q4	17.3	17.5	17.0
2016 Q1	17.2	17.4	16.9
2016 Q2	17.1	17.3	16.9
2016 Q3	17.0	17.2	16.8
2016 Q4	17.0	17.1	16.8
2017 Q1	16.9	17.0	16.8

(*) the latest data as of December 2017

Discharge Back to the Community

- **Goal:** Improve discharge back to the community by 10% or achieve and maintain a high rate of at least 70% by March 2018.
- **Progress:** As of December 2016*, 39.2% of AHCA members have improved their baseline rate by 10% or achieved a 70% rate of safe discharges back to the community. For more data and resources, click [here](#).
 - Unlike the discharge to community measure on Nursing Home Compare, which includes only Medicare Fee-For-Service (FFS), AHCA's safe discharge to community measure for tracking progress includes everyone admitted to a SNF regardless of payer.

Average Discharge to Community Rate in SNFs (Measure: AHCA Discharge to Community)

Quarter	National Average Rate	Member Average Rate	Non-Member Average Rate
2014 Q4	63.8	63.9	63.7
2015 Q1	63.8	63.9	63.7
2015 Q2	64.0	64.1	63.9
2015 Q3	64.2	64.3	64.0
2015 Q4	64.6	64.7	64.3
2016 Q1	64.9	65.1	64.6
2016 Q2	65.1	65.2	64.8
2016 Q3	65.2	65.3	65.0
2016 Q4	65.5	65.6	65.3

NOTE: Higher rate is better

() the latest data as of December 2017*

Functional Outcomes

- **Goal:** Improve functional outcomes by 10% or maintain an average rate of improvement of 75% by April 2018.
- **Progress:** Based on CMS data, as of June 2017*, 54.5% of AHCA members have achieved the goal of a 10% improvement from baseline or achieved an average rate of improvement greater than or equal to 75%. For more information, click [here](#).

Average Short-Stay Functional Improvement in SNFs (Source: Nursing Home Compare)

Quarter	National Average Rate	Member Average Rate	Non-Member Average Rate
2015 Q4	63.4	63.4	63.4
2016 Q1	63.0	63.0	63.0
2016 Q2	63.5	63.5	63.4
2016 Q3	65.0	65.2	64.8
2016 Q4	66.4	66.6	66.0
2017 Q1	67.4	67.6	67.0
2017 Q2	68.0	68.0	67.8

NOTE: Higher rate is better

() the latest data as of December 2017*

LONG-TERM/DEMENTIA CARE

Antipsychotics

- **Goal:** Safely reduce the off-label use of antipsychotics in long-stay nursing center residents by a total of 30% by December 2016.
- **Progress:** Based on CMS data, as of June 2017*, 56.8% of AHCA members have achieved the goal of a 30% reduction. For more data and resources, click [here](#).
 - 14.9% of long-stay residents in AHCA member centers were given antipsychotics at some point during Q2 2017*.
 - AHCA members' average rate has decreased by 36.7%* from Q4 2011, which saw a 23.6% off-label use of antipsychotics.

Average Long-Stay Off-Label Use of Antipsychotics in SNFs (Source: Nursing Home Compare)

Quarter	National Average Rate	Member Average Rate	Non-Member Average Rate
2011 Q4	23.5	23.6	23.2
2012 Q1	23.6	23.7	23.5
2012 Q2	23.0	23.0	22.9
2012 Q3	22.7	22.7	22.7
2012 Q4	22.0	22.0	22.2
2013 Q1	21.4	21.2	21.6
2013 Q2	20.8	20.6	21.2
2013 Q3	20.4	20.1	20.8
2013 Q4	19.9	19.6	20.4
2014 Q1	19.4	19.2	19.9
2014 Q2	19.0	18.7	19.6
2014 Q3	18.9	18.6	19.4
2014 Q4	18.7	18.4	19.3
2015 Q1	18.3	18.1	18.8
2015 Q2	17.6	17.3	18.1
2015 Q3	17.1	16.8	17.7
2015 Q4	16.7	16.4	17.3
2016 Q1	16.5	16.2	17.1
2016 Q2	16.1	15.8	16.8
2016 Q3	16.0	15.6	16.6
2016 Q4	15.8	15.5	16.4
2017 Q1	15.6	15.2	16.3
2017 Q2	15.3	14.9	16.0

NOTE: Lower rate is better

() the latest data as of December 2017*

Hospitalizations

- **Goal:** Safely reduce hospitalizations among long-stay residents by 15% or achieve/maintain a low rate of 10% or less by March 2018.
- **Progress:** As of March 2017*, 37.9% of AHCA members have improved their baseline rate by 15% or achieved a 10% rate of long-stay hospitalizations. For more information, click [here](#).

Average Long-Stay Hospitalization Rate in SNFs (Measure: PointRight® Pro Long Stay™)

Quarter	National Average Rate	Member Average Rate	Non-Member Average Rate
2014 Q4	14.2	14.2	14.1
2015 Q1	14.5	14.5	14.4
2015 Q2	14.5	14.6	14.4
2015 Q3	14.6	14.6	14.4
2015 Q4	14.4	14.5	14.3
2016 Q1	14.2	14.3	14.1
2016 Q2	14.1	14.2	14.0
2016 Q3	14.1	14.1	14.0
2016 Q4	14.1	14.2	14.1
2017 Q1	14.3	14.3	14.2

NOTE: Lower rate is better

() the latest data as of December 2017*