

2018 AHCA/NCAL Quality Initiative Recognition Program

About The Program

The Quality Initiative is a national effort through AHCA/NCAL that builds upon the existing work of the long term and post-acute care profession by setting specific, measurable targets to further improve quality of care in America's skilled nursing centers and assisted living communities.

The [Quality Initiative Recognition Program](#) honors AHCA/NCAL member skilled nursing care centers and assisted living communities that achieve a number of goals, outlined below, through the Quality Initiative.

All necessary data submissions for the 2018 Quality Initiative Recognition Program must be submitted by **October 13, 2017** through [LTC Trend Tracker](#). Quality Initiative Recognition Program achievers will be notified later this year by the AHCA/NCAL Quality Initiative Recognition Program team and will be recognized at the [AHCA/NCAL Quality Summit](#) in New Orleans, March 12-14, 2018.



Eligibility

Skilled Nursing Care Centers

Skilled nursing care member centers must achieve **four or more** of the following [AHCA Quality Initiative goals](#):

- Decrease turnover rates among nursing staff by 15% from 2015 or achieve/maintain at or less than 40%
- Adopt Core-Q customer satisfaction questionnaire and measure and upload data to LTC Trend Tracker
- Reduce the number of unintended health care outcomes
- Safely reduce the number of hospital readmissions within 30 days during a skilled nursing center stay by 30% from December 2011 or achieve and maintain a low rate of 10%
- Improve discharge back to the community by 10% from December 2014 or achieve and maintain a high rate of at least 70%
- Improve functional outcomes by 10% from December 2015 or maintain an average rate of improvement of 75%
- Safely reduce the off-label use of antipsychotics in long-stay nursing center residents by a total of 30% from December 2011
- Safely reduce hospitalizations among long-stay residents by 15% from December 2014 or achieve/ maintain a low rate of 10% or less

To participate in the program, eligible skilled nursing care centers must submit staffing and customer satisfaction data in LTC Trend Tracker by **October 13, 2017**. All other data is automatically uploaded by LTC Trend Tracker.

Assisted Living Communities

Assisted living member communities must achieve **two or more** of the following [NCAL Quality Initiative goals](#):

- Increase staff stability by maintaining nursing and direct care staff turnover below 40%
- Increase customer satisfaction to 90%
- Safely reduce hospital readmissions by 15% or achieve a low readmission rate of 5% or less
- Safely reduce the off-label use of antipsychotics by 15% or achieve a low off-label usage rate of 5% or less

To participate in the program, eligible assisted living communities must submit data for *all* NCAL goals in LTC Trend Tracker by **October 13, 2017**. Customer satisfaction vendors can upload data to LTC Trend Tracker on behalf of members. A list of vendors able to upload can be found [here](#).

Additional Resources

Members are encouraged to check their data on [LTC Trend Tracker](#) to see where they stand on each Quality Initiative goal. AHCA members can also download their quarterly LTC Trend Tracker Top-Line publication. Additional resources for achieving Quality Initiative goals are available on each of the Quality Initiative websites [here](#) and [here](#) for skilled nursing centers and assisted living communities.



Quality Initiative Recognition Program - www.ahcancal.org/QIRP | qualityinitative@ahca.org
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