

# 2021

## MagnoliaManor of Marion County

### MISSION

“We serve all through love and support for a lifetime”

### NUMBERS

70 beds

64 staff members

### CONTACT

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Administrator

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### The Journey to Gold

The quality award program has been beneficial to our facility because it has kept us on a path of continuous improvement. By teaching us to constantly examine and improve our processes this journey has allowed us to make meaningful changes that have positively impacted our residents, employees and other stakeholders.

Buena Vista, Georgia

Magnolia Manor of Marion County

Short and Long-Stay Nursing and Rehabilitative Services, Hospice Respite Care

### Highlights

- **Resident Satisfaction:** During the 2020 Coronavirus pandemic, Magnolia Manor of Marion County achieved 100% resident satisfaction.
- **Recognition:** Since earning the Bronze quality award in 2012, Magnolia Manor of Marion County won the Silver quality award in 2017 and is currently a 2021 Gold quality award recipient. Additionally, Magnolia Manor of Marion County learned so much about improving their performance processes; now, the facility has received Georgia quality awards in 2016, 2017, 2019, and AHCA Tier 4 recognition in 2020.
- **Employee Retention:** Most of the leadership team at Magnolia Manor of Marion County has been with the organization for at least ten years. Two members have been with the organization for 20 years.